

**Visual guide for**

**Vodafone**

**College St**

**Killarney**

**1800 227 222**





**You will enter the shop through the automatic sliding front doors – the store is open plan. There will be a Sales assistant available to serve you – sometimes you may have to wait.**

**While waiting you can view the phone and accessory displays and ask for the Sensory box if you would like.**

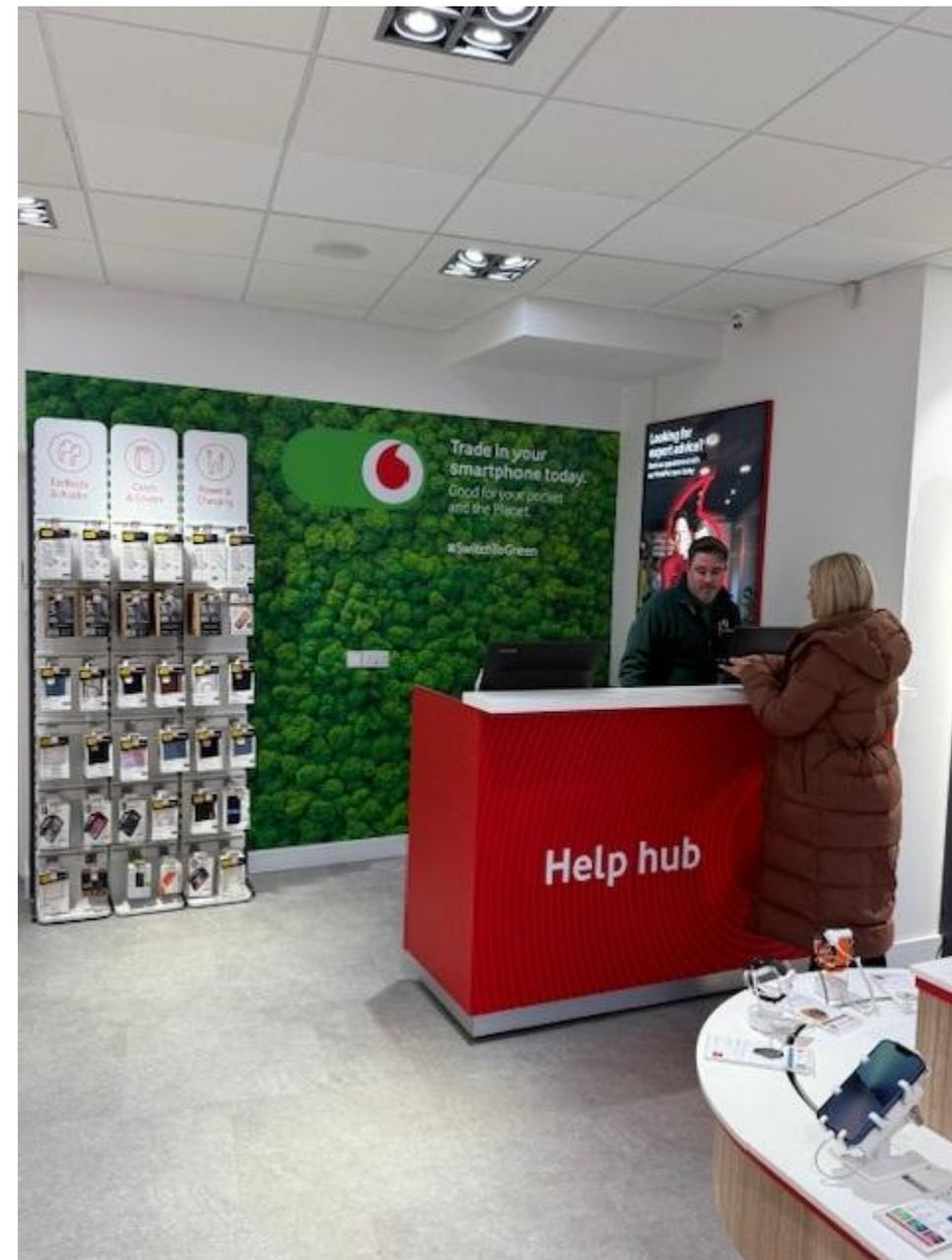
**This is the seating area  
where you can ask any  
questions to the sales  
assistant.**

**If you wish to buy  
something they will use  
the computer at the  
desks.**



**There is a Help Hub at the back of the store where you may wish to ask any questions you may have.**

**At this desk there may be phones ringing or you may hear the television playing in the background.**

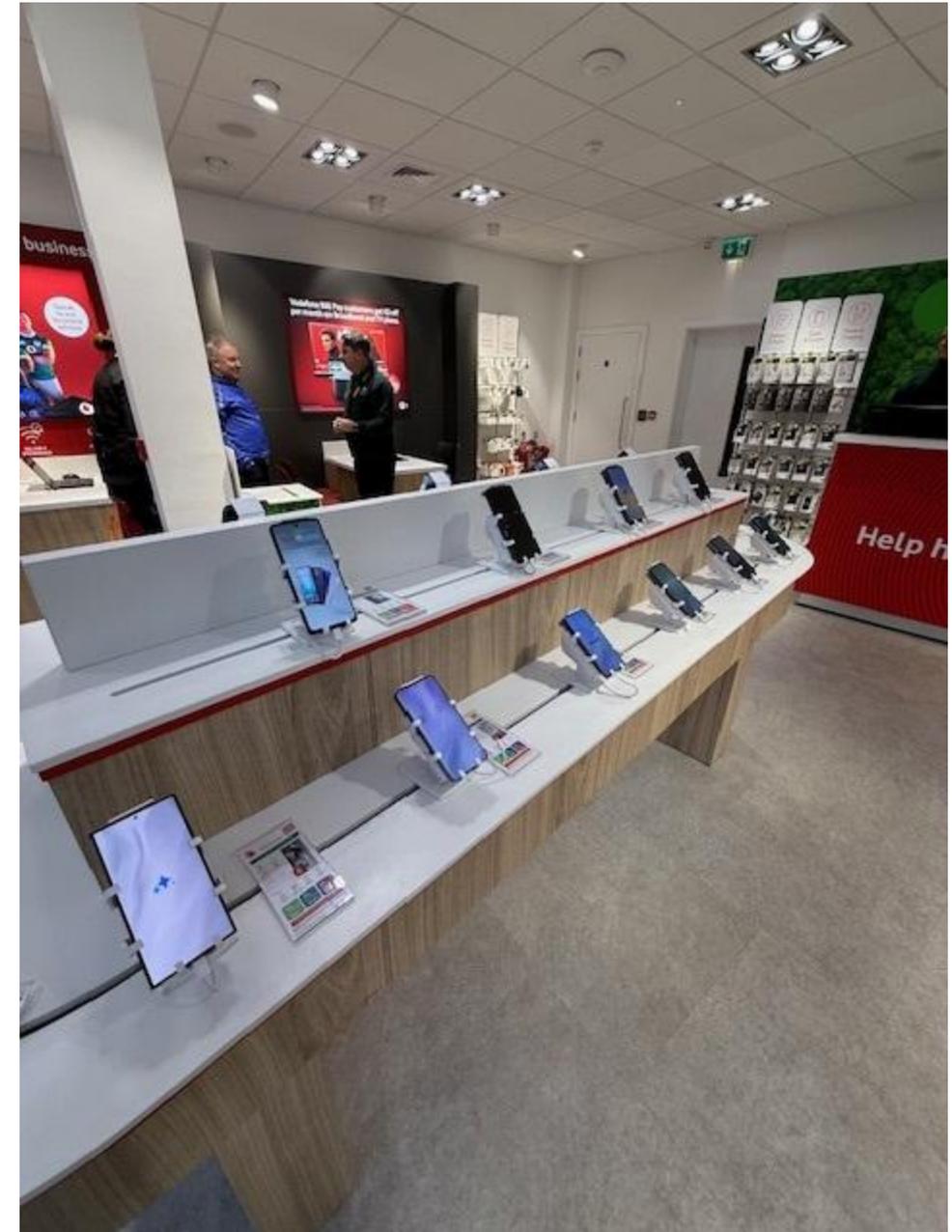


There is also a seated area in front of the Television display



**The Mobile phones are on display in the centre large table**

**You can look at these and try them if you wish as they are live devices.**





# Autism-friendly shopping hours

Every Wednesday 9-11am



To improve the shopping experience for our customers and their families, we have made our stores more autism-friendly by making some small changes.

- No music
- No TV
- Assistance dogs welcome
- Priority appointments
- Priority seating (store permitting)
- Relaxation box available\*

Designed by **AS I AM JE**

Together we can 

\* Due to the current COVID-19 restrictions, customers cannot use the relaxation box when visiting our stores.



All of our team have completed  
Training and are happy to support you  
when you visit the store

We look forward to welcoming you.

Our Quiet Hours are 9.00 – 11.00 am  
on Wednesdays

We admit assistance Dogs

We have a sensory Box available.