



Welcome to our  
**VISUAL GUIDE**



This is a visual guide  
of what to expect  
when you visit us at  
**Cahernane Medical  
Centre**



The practice is located at  
42 Cahernane Medical,  
Muckross Road, Killarney.

To make an appointment  
you can phone:

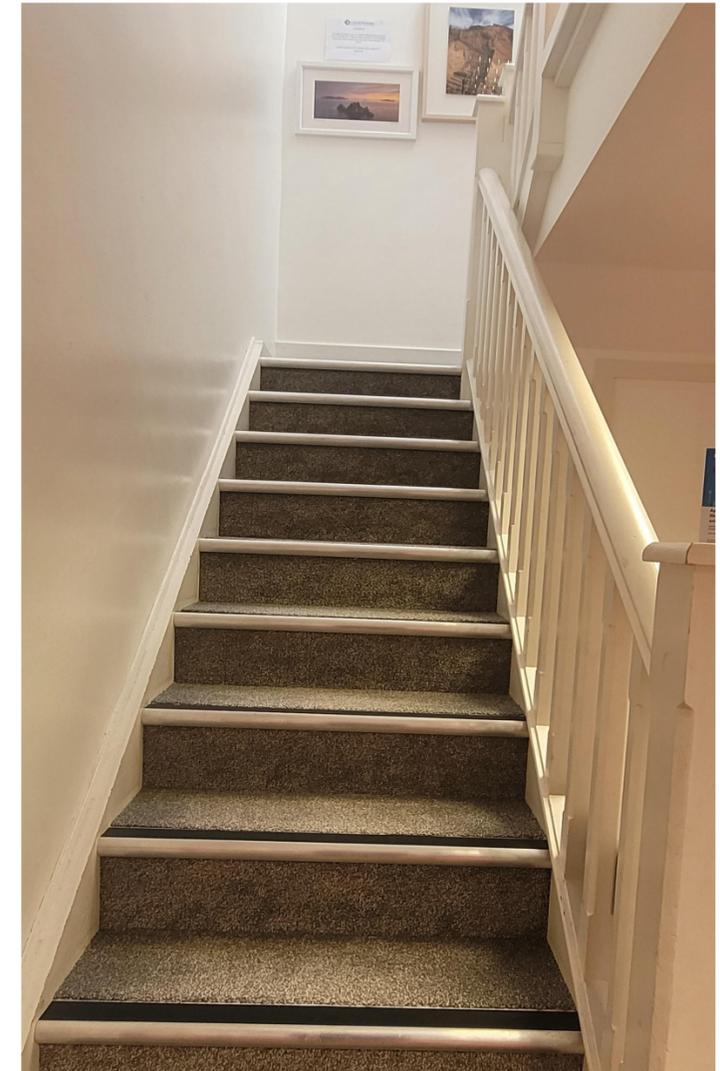
**064 66 31716**



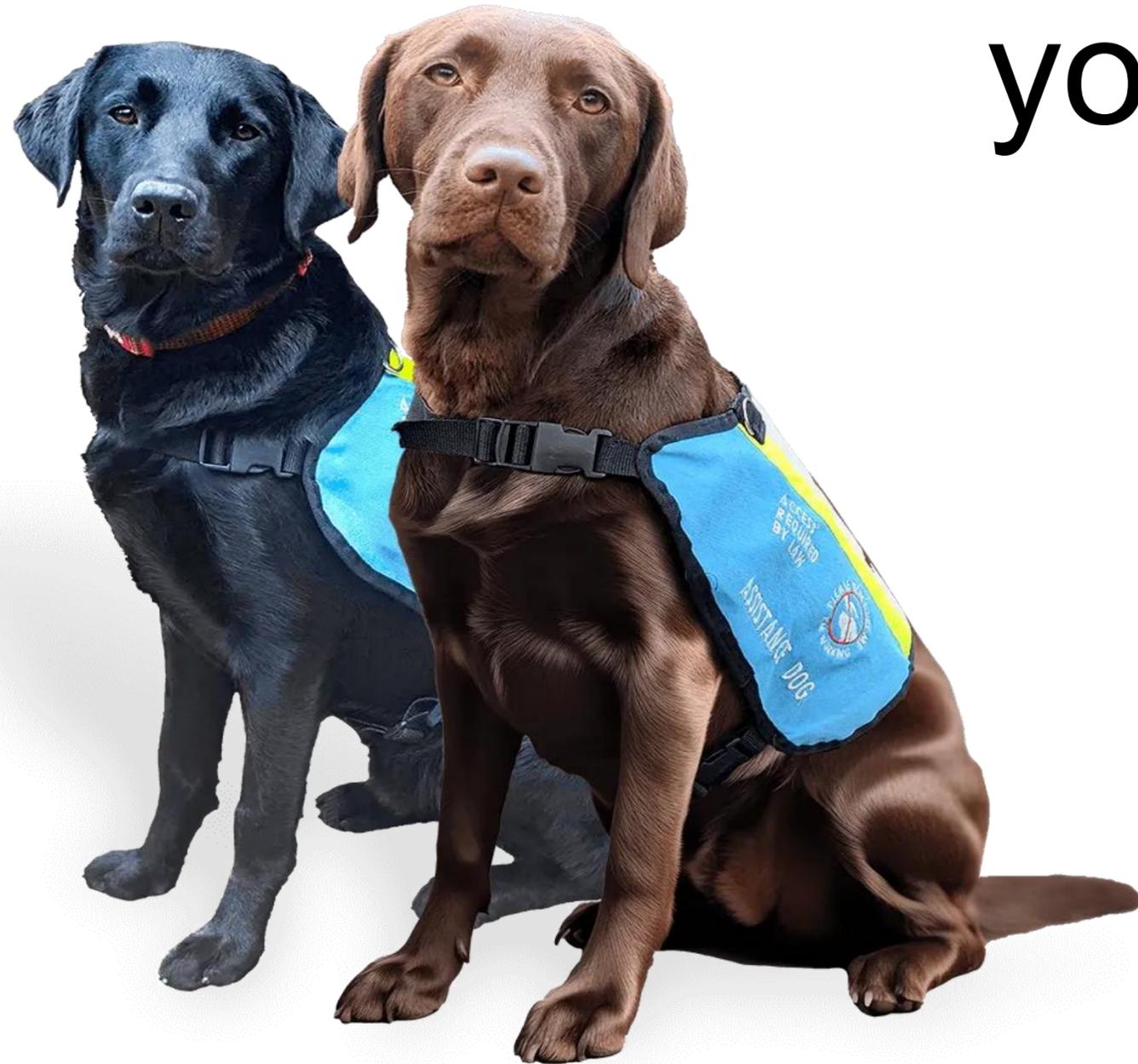
Please refer to our website  
[www.cahernanemedical.com](http://www.cahernanemedical.com)  
to see pictures of our  
**GP's, Nurses and Reception staff**



# The practice is spilt over 2 floors



You are welcome to bring  
your **Assistance Dog**  
with you to your  
appointment



The entrance  
doors to the  
practice will  
look like this.



This is the **reception**.

When you arrive let the  
receptionist know you  
have an appointment.



You can let the receptionist  
know if you would **prefer to**  
**wait in the car.**

They will **phone you** when  
the doctor or nurse is ready.



If your happy to  
come inside,  
this is the **waiting**  
**room** where  
you can sit.



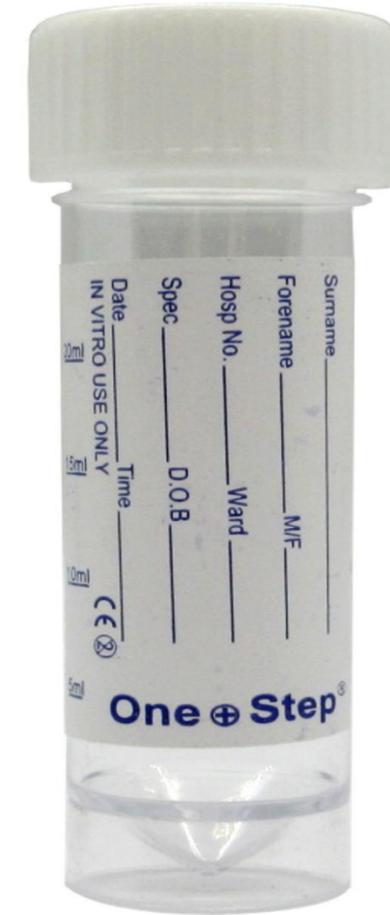
The waiting area may be busy with people. There is a **sensory box** available to help you relax while you wait.



If you are coming to see one of our nurses, they will call you into a room that looks like this.



Before you see the doctor,  
you may need to give a  
sample of urine. A  
**container** will be provided.  
They will show you where  
the toilet is located.



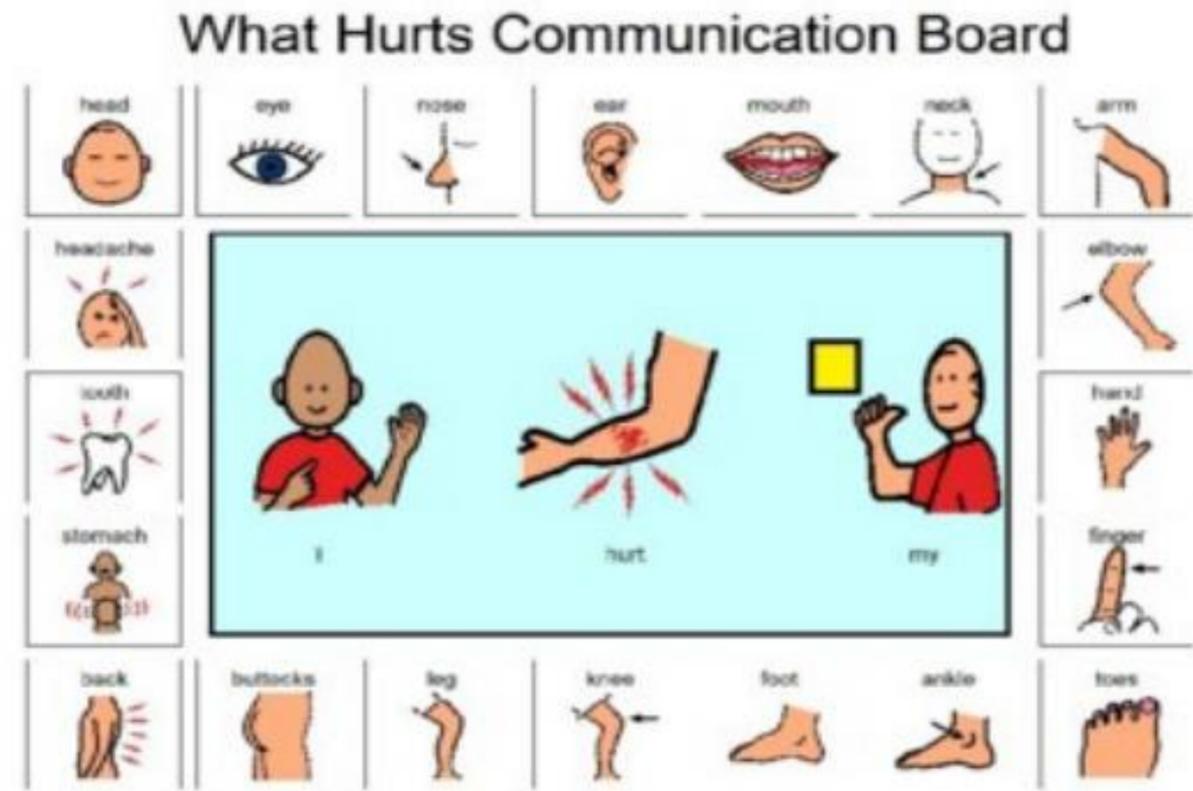
This is a picture of  
the **GP Room**.  
It is ok for somebody  
to stay with you at your  
appointment.



The doctor or nurse  
will ask you some  
questions about how  
you are feeling.



If there is a particular communication aid or method you like to use, please let the doctor or nurse know.



These are some things the doctor or nurse may use to check your health.



The doctor may give you a prescription for medicine to help you if you are feeling sick.

They will explain how best to take this medicine.



When you are finished,  
you will need to stop at  
the **reception** and to ask  
if payment is required.



If you have any questions before your visit please call us or email us. Our staff are very happy to help you with your visit.



You can then exit the  
practice the same way  
that you came in.

Thank you.

